

## **Quality Policy**

In accordance with MCL's Quality Management System and our **Quality Manual, REV 15**, our Quality Policy is as follows:

MCL's Quality Policy is as follows:

We, the Employees and Managers of Metroworth Consulting (Europe) Limited, proudly announce our personal commitment to understand, meet and, where possible, exceed our customer's requirements through the continuous improvement of our internal processes and procedures.

As a company, we aim to achieve the above by continuing to implement and manage a quality management system that complies with the International Standard of good practice BS EN ISO 9001: 2015.

We are dedicated to delivering at the most competitive cost possible and with assurance of conformity to not only customer but also applicable statutory and regulatory requirements.

Metroworth Consulting (Europe) Limited endeavours to always provide high levels of customer satisfaction and adopts key objectives and risk management strategies to identify, treat and control business risks to ensure that all interested parties with relevance to the business, have their requirements met.

Our management's commitment to monitoring the company's quality system is an established objective that is compatible with the context and strategic direction of the organisation.

This Quality Policy will be communicated via:

- Reference within the Quality Manual, which is readily available to all relevant internal and external interested parties
- ➤ Employee induction
- > Regular communication following amendments to the Quality Manual and / or any of its policies
- > The company website

A signature from an organization official indicates approval of the information contained herein.

Signature: JULIAN WINHALL - DIRECTOR